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Bib Data Sheet

|  |   |                               |   |  |
|--|---|-------------------------------|---|--|
| <b>SERIAL NUMBER</b><br>09/607,914   | <b>FILING DATE</b><br>06/29/2000<br><b>RULE</b> -   | <b>CLASS</b><br>705           | <b>GROUP ART UNIT</b><br>2761   | <b>ATTORNEY DOCKET NO.</b><br>ORCL5638/OID-2000-137-01 |
| <b>APPLICANTS</b><br>Chingwei Peter Cheng, Foster City, CA ;<br>Sang Lee, Pacifica, CA ;   |   |                               |   |  |
| ** CONTINUING DATA *****   |   |                               |   |  |
| ** FOREIGN APPLICATIONS *****  |   |                               |   |  |
| <b>IF REQUIRED, FOREIGN FILING LICENSE</b><br><b>GRANTED ** 08/21/2000</b>   |   |                               |   |  |
| Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no<br>35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after<br>met Allowance<br>Verified and Acknowledged <u>Examiner's Signature</u> <u>Initials</u> |   | <b>STATE OR COUNTRY</b><br>CA | <b>SHEETS DRAWING</b><br>5  | <b>TOTAL CLAIMS</b><br>42                              |
|  |   |                               |   | <b>INDEPENDENT CLAIMS</b><br>3                         |
| <b>ADDRESS</b><br>022430   |   |                               |   |  |
| <b>TITLE</b><br>Methods and systems for customer lifecycle definition and categorization   |   |                               |   |  |
| <b>FILING FEE RECEIVED</b><br>1086   | FEES: Authority has been given in Paper<br>No. _____ to charge/credit DEPOSIT ACCOUNT<br>No. _____ for following: |                               | <input type="checkbox"/> All Fees<br><input type="checkbox"/> 1.16 Fees ( Filing )<br><input type="checkbox"/> 1.17 Fees ( Processing Ext. of time )<br><input type="checkbox"/> 1.18 Fees ( Issue )<br><input type="checkbox"/> Other _____<br><input type="checkbox"/> Credit |  |



Receipt

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Cheng et al.  
Serial Number: 09/607,914  
Filing Date: June 29, 2000  
Title: Methods and Systems for Customer  
Lifecycle Definition and Categorization

Group Art Unit: 2761  
Examiner: To Be Assigned  
Att'y Docket: ORCL5638

REQUEST FOR CORRECTED FILING RECEIPT

Assistant Commissioner for Patents  
United States Patent and Trademark Office  
Washington, D.C. 20231

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FEB 23 2001  
TC 2100 MAILROOM

Dear Sir:

The original filing receipt in the above-identified case **incorrectly** identified the name of the second inventor as "Lee Sang."

The **correct** name of the second inventor is: "Sang Lee", as noted on the marked-up copy of the original filing receipt included herewith. "Lee" is the inventor's last name, not first name.

Kindly correct these matters and issue a corrected Filing Receipt.

Respectfully submitted,

By: Alan W. Young, Esq.  
Reg. No. 37,970

November 20, 2000

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| APPLICATION NUMBER | FILING DATE | GRP ART UNIT | FIL FEE REC'D | ATTY. DOCKET NO              | DRAWINGS | TOT CLAIMS | IND CLAIMS |
|--------------------|-------------|--------------|---------------|------------------------------|----------|------------|------------|
| 09/607,914         | 06/29/2000  | 2761         | 1086          | ORCL5638/OID-<br>2000-137-01 | 5        | 42         | 3          |

022430  
YOUNG LAW FIRM  
A PROFESSIONAL CORPORATION  
4370 ALPINE ROAD SUITE 106  
PORTOLA VALLEY, CA 94028

Young Law Firm, P.C.

NOV 16 2000

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\*OC000000005340590\*

Date Mailed: 11/13/2000

Receipt is acknowledged of this nonprovisional Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Customer Service Center. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the PTO processes the reply to the Notice, the PTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

Applicant(s)

Chingwei Peter Cheng, Foster City, CA ;

~~Lee Sang~~, Pacifica, CA ;

*Sang Lee*

Continuing Data as Claimed by Applicant

Foreign Applications

If Required, Foreign Filing License Granted 08/21/2000

Title

Methods and systems for customer lifecycle definition and categorization

Preliminary Class

705

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FEB 23 2001  
TC 2100 MAILROOM

Data entry by : HALL, ELMIRA

Team : OIPE

Date: 11/13/2000



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Title 37, Code of Federal Regulations, 5.11 & 5.15**

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- The articles such as "a," "an" and "the" are not included as the first words in the title of an application. They are considered to be unnecessary to the understanding of the title.
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- The title may be truncated if it consists of more than 600 characters (letters and spaces combined).
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- The title is recorded in sentence case.

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